



The Peninsula Practice



Summer 21 Newsletter

STAFF TRAINING & BANK HOLIDAY CLOSURE DATES

The Surgery will be closed on

Bank Holiday Monday

31.05.21

30.08.21

and closed for staff training from 13.00 on

Thursday 17.06.21

Wednesday 14.07.21

and a staff meeting between 13.30 & 16.00 on

Thursday 08.07.21

WHEN THE SURGERY IS CLOSED YOUR CALL WILL BE DIVERTED TO NHS 111. THE PHONELINE REMAINS OPEN DURING OUR STAFF MEETING

STAFF NEWS

We welcome to the team:

Care Navigators

Julie Summers

Elizabeth Taylor

Medical Administrator

Jasmin Eagle

PRACTICE UPDATES

Practice updates and information are regularly posted on our website and Facebook page. If you are unable to access either please contact the surgery.

Over the last 15 months staff who have been working at our surgery sites have missed having face to face contact with you. So after a long wait for us all we are looking forward, depending on government guidance, to opening our doors & welcoming all our patients to the surgery & dispensaries.

Dr Alison Jones is leaving The Peninsula Practice in June to begin a new venture in her life so she can fully use her Ophthalmology Speciality. The surgery will be very sorry to lose her and have enjoyed working with her for the last 16 months. We are also very excited for her and wish her all the best.

If patients would like to wish her well, please drop cards into the surgeries or email the surgery at:

iesccg.peninsula-practice@nhs.net

and the staff will compile them for her when she leaves.

We are pleased to announce Dr Jafar Shahabi and Dr Mohammad Jubayer will be joining the clinical team this summer.



Compassionate Communities

Compassionate Communities is part of a local project to support living life fully before we die. Providing companions for people and families affected by life-limiting illness, and starting conversations about end of life.

We are keen to share a film about Compassionate Communities, and in particular, the role of our Compassionate Companions. Please visit the Compassionate Communities website to view the film:

www.compassionate-communities.co.uk

Our dispensary is now operating a 3 working day turn around on all prescription requests. The dispensaries at Alderton & Orford will continue to serve patients from the window and as restrictions lift this will be reviewed, with the plan to open the hatch windows within the surgeries as soon as social distancing guidelines allow.

www.thepeninsulapractice.co.uk

01394 411641

Patient Participation Group (PPG)

The PPG is a made up of volunteer patients who are involved in supporting the surgery to provide the services to all our patients.

It helps facilitate good relations between patients & the Practice by communicating patients' experience, interests and concerns and by providing feedback from the Practice on current procedures and proposed new developments.

If you would like to contact the PPG directly please email:

peninsulapracticeppg@gmail.com

APPOINTMENTS MISSED

We are pleased to report that missed appointments are down by 12%.

We would like to thank everybody who called us to cancel their appointment. This enabled us to offer the appointment to another patient.

In total 74 appointments were not attended between January - March.
Aldeburgh 18
Alderton 39
Orford 14
Hollesley 3

Please be aware that the information in this newsletter is correct at time of going to print.

Medical Research

NHS research is essential to help shape and improve future NHS healthcare. The Peninsula Practice has been involved in cutting edge national research including a new device to replace endoscopy in some cases.

Dr Crockett is the principal investigator for all research at the practice, whereby she checks eligibility for patients to take part in relevant studies. You may therefore receive an invitation, which will be directly from The Peninsula Practice, to participate in a study - we never share your personal details. You are free to choose whether to take part or not with no obligation. Taking part in clinical research may benefit you, or others like you, in the future.

For more information about the research projects we are involved in please visit our website:

www.thepeninsulapractice.co.uk/research



Chiropody Clinic

Jo Plant is delighted to be back in the surgery. She holds chiropody clinics at Aldeburgh, Alderton & Orford surgeries. This is a private service and a fee will be charged. To book an appointment please call the surgery.

Uncollected Prescriptions

In past three months over 150 prescriptions that had been dispensed were not picked up by patients. Our Dispensary Team is concerned that patients are not receiving the medications that have been prescribed for them.

If you are unable to pick up a prescription please contact dispensary so that we can help or if you no longer require your prescription please let dispensary know.



Covid Vaccination Programme

The Suffolk GP Federation was contracted to provide Covid-19 vaccinations for Peninsula Practice. For the latest information regarding supplies and delivery dates please visit their website www.suffolkfed.org.uk

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