



The Peninsula Practice

DAY	ALDERTON	ALDEBURGH	ORFORD	HOLLESLEY
Monday	8.00 to 14.30	8.00 to 18.30	8.00 to 18.30	13.30 to 17.30
Tuesday	8.00 to 18.30	8.00 to 18.30	CLOSED	CLOSED
Wednesday	8.00 to 18.30	8.00 to 18.30	8.00 to 13.00	CLOSED
Thursday	8.00 to 18.30	8.00 to 18.30	8.00 to 13.00	CLOSED
Friday	8.00 to 18.30	8.00 to 18.30	8.00 to 13.00	CLOSED

STAFF TRAINING DATES

Aldeburgh and Orford surgeries will be closed for staff training on Thursday 10th November from 13.00. Alderton surgery will be open for booking future appointments only, and Alderton pharmacy will be open. All calls will continue to be redirected to 111 for this afternoon.

This means that there will be no clinical staff available during this afternoon at any site.

When the surgery is closed please call NHS 111.

Appointment types

Choices	How to Book	
Pharmacy referrals	By phone, or at reception	Care navigators can arrange appointments for patients at their pharmacy of choice for minor ailments.
eConsult	Via https://thepeninsulapractice.webgp.com	An online system allowing you to get a response within 48hrs. You can request medical advice from a clinician, test results, recurrent sick notes, and self-refer to other services.
GP+	By phone, or at reception	GP+ offers appointments outside our normal GP hours after 18.30 and at various local locations.
Extended hours	By phone, or at reception	Peninsula offers extended hours appointments (outside of our main opening hours of 08.00-18.30) at various times and across all of our sites.
Advance booking	Online, by phone, or at reception	May be booked months, weeks or days in advance. These appointment slots are spread throughout the day to meet your needs.
Booking three days in advance	Online, by phone, or at reception	Additional appointments are released three days in advance for extra availability.
On the day	Online, by phone, or at reception	Further appointments are released each day for consultations that require a same-day response.

Missed appointments

Between April 2022 and June 2022, a total of 216 appointments were missed, which resulted in 43 hours of wasted clinical time that could have been available to other patients. These appointments are precious and costly. Please contact the surgery as soon as you know you are unable to attend, and we will work with you to find another appointment time, or support you in a more appropriate way.

www.thepeninsulapractice.co.uk

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