

## **Transcript – 24/09/2022**

Hello, I'm Dr Lindsey Crockett, GP partner for the Peninsula Practice. This is an update regarding our vaccine clinics and also around making an appointment.

All vaccine clinics are filling up and we're releasing further dates as they do. Please book if you're due your flu and we're also offering the COVID vaccine at the same time, if you'd like. We're offering children's vaccination clinics as well and they are available during the half term week.

Invitations for vaccines are being sent by text for you to click on the links to book online. Alternatively, if this is difficult for you or if you're booking for a child, please call the surgery after 11:00am.

Regarding Therese Coffey's announcement this week regarding her plan for patients, please know that if you need to see a GP the same day this has and always will be possible. Making appointments is very flexible these days and we offer same day appointments for urgent needs. You can also make an appointment several weeks in advance, and we also release additional appointments three days before. There are also appointments that our navigators, our care receptionists, can signpost you to which can also avoid delays in your care, such as our wellbeing and mental health teams, our social prescriber for non-medical needs, we also have same day physiotherapy, and many more available services. And all this information is on our website.

As always, please if you have any feedback or comments or ideas, we're very keen to listen to what you would like, and do our best to provide an excellent service of care.

Many thanks.